

January 10, 2005

Mr. Sheldon Stern
Buckingham Pavilion
2625 West Touhy Avenue
Chicago, IL 60645

Dear Sheldon,

First let me express on behalf of our family the gratitude we feel for welcoming our Dad into your facility. Also, we have visited Dad numerous times in the past weeks and have found both your staff to be very caring and helpful and the facilities to be everything you said it would be at our first meeting. I cannot express the security we feel that Dad is in the best care available and within easy access for us to visit as often as possible. I think he likes having us nearby as well.

Thank you, and please pass along our gratitude to your staff as well. We have included the staff and residents of Buckingham in our prayers.

A handwritten signature in black ink, appearing to read "Mike", with a horizontal line underneath it.

Michael L. Grigsby